

PARAMOUNT

HARDWARE COMPANY LLC

TERMS & CONDITIONS

General Information

Paramount Hardware only sells to qualified wholesale customers and does not sell directly to consumers or end users. New accounts are subject to the submission and approval of a credit application. The minimum order is \$100.00 exclusive of taxes and shipping charges. Paramount strives to offer competitive pricing on its full range of products; however, prices are subject to change without prior notice.

Terms

Paramount offers Net 30 terms to accounts with approved credit. Customers without prior approved credit may request orders be shipped with credit card or COD payment. Past due accounts will be subject to service charges of 1.5% per month on any balance overdue beyond 30 days. Customer agrees to pay any and all collection expenses including but not limited to attorney's fees, expenses and court costs. A fee of \$25.00 will be charged for all returned checks and subsequent payment must be made via certified check. Paramount reserves the right to terminate prior credit approval for nonpayment of accounts and reserves the right to cancel open orders on past due accounts.

Shipping

Paramount customers may specify a preferred carrier of choice by providing carrier's name and customer account number on purchase orders. Unless specified, Paramount will ship all orders via the most economical carrier FOB Paramount distribution center. Please refer to our most recent freight policy for rates and qualifying allowances.

Back Orders

Paramount will automatically ship back ordered items when items become available. If your company does not accept back orders, please indicate this on purchase orders. If you wish to cancel a back order, please contact a Paramount account representative.

Claims & Damage

Claims for items shipped in error or shortages must be made within 5 days of receipt of goods. Claims for product damaged in transit by customer's transport carrier must be made directly with transport carrier.

Product Returns

Returns are accepted within 30 days of original invoice for credit or exchange. Contact a Paramount account representative to request a Return Material Authorization (RMA) prior to shipment. Returns will only be accepted with an approved Paramount RMA and must be shipped Prepaid. Products must be returned complete in original packaging and in unused condition. A restocking charge up to 35% will be applied to customer returns that have no defect. CUSTOM ORDERED PRODUCTS AND LABOR SERVICE CHARGES ARE FINAL SALES AND NOT SUBJECT TO CREDIT OR EXCHANGE.

Commitment to Quality

Paramount Hardware is committed to providing customers with quality hardware products designed and manufactured to meet industry standards. Paramount inspects and reviews products on a continuous basis and reserves the right to make changes without notice. Specifications for any item may sometimes vary from those listed in the catalog or other Paramount publications. Please contact a Paramount representative if you have any questions.

Warranty & Liability

Paramount Hardware warrants its products to be free from material defects in workmanship and material, and its liability and obligations under this warranty do not include any claim for expenses incurred or losses suffered in using such products but is limited solely to replacement of such products or the granting of a merchandise credit. THIS IS THE EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PARAMOUNT SHALL IN NO EVENT BE LIABLE FOR CONSEQUENTIAL, SPECIAL, DIRECT, INDIRECT OR CONTINGENT DAMAGES OF ANY NATURE WHATSOEVER.

PARAMOUNT PROUDLY ACCEPTS THE FOLLOWING CREDIT CARDS:

